

Equal Opportunities and Diversity Policy

The One to One Project is committed to promoting equality of opportunity, inclusion, accessibility and participation to all clients, volunteers and staff. The Project has due regard to those groups of people with identifiable characteristics which can lead to visible and invisible barriers thus inhibiting their joining and full participation in the services offered.

The One to One Project is committed to

- Providing accessible services in a neutral and discreet venue
- Premises that are wheelchair accessible
- Information, literature and promotional material that can be made available in different formats and give alternative options for communication such as email, text, letter or telephone contact.
- Provision of services that accommodate low earners and lone parents
- Where possible services that meet diverse, cultural and linguistic needs

The One to One Project staff are committed to reasonably supporting the specific needs of clients, volunteers and staff.

The work of the One to One Project aims to reflect this commitment in all areas, including services to clients, employer responsibilities, the recruitment of and working with volunteers, setting, assessing, monitoring and evaluating standards.

The One to One Project will promote and encourage commitment to equality of opportunity by its staff and volunteers.